Standard Work

Training for Operational Excellence



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Agenda

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- Introduction to Lean
- Introduction to Standard Work
- Process Level Standard Work
- Why Standard Work
- Video Problems in Supervision



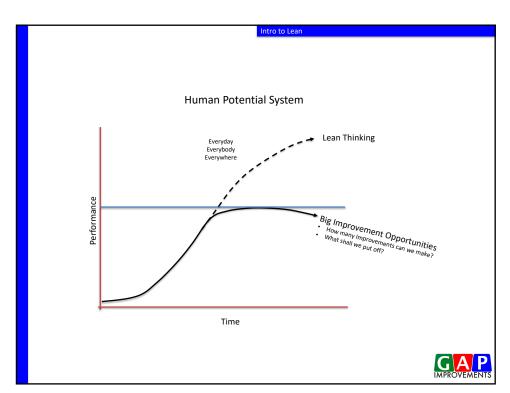
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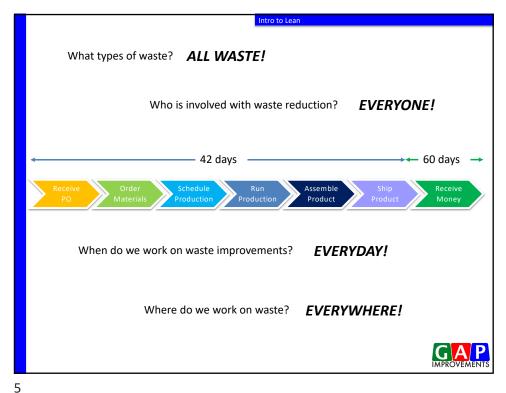
"Lean" IS NOT "Lean Manufacturing", it is the Rigorous act of Removing Waste through Collaborative Problem

Solving resulting in Standardized Improvements



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Why Bother?

A car rolls off the Toyota production line every sixty (60) seconds. What if you could reduce just one second off of that time?

- 1 sec. X 400,000 vehicles per year = 400,000 sec.
- Divide the 400,000 sec/60 sec (takt time) = 6,666 more vehicles per year
- Multiple 6,666 X \$18,000 (sales value) = \$119,998,000



spiration

My Toyota coaches made a point about a person waiting on a machine, "When we allow a human being to wait for a machine and just stand there, what we are saying is that the machine and human are equal value or maybe even the machine is more valuable since the human is waiting for it"



– Darril Wilburn



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ntro to Standard Work

What is Standard Work?

By Standard Work we mean tasks are laid out in such a manner that any assigned person, with their proper workstation and tools will complete the work required in the same amount of time, with the same quality, without risk to health or safety.





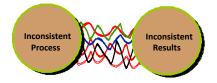
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Standard Work Paradigms

Old Paradigm

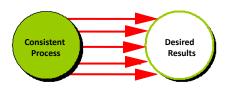
"I don't care how you get the job done, just do it."



Traditional = People do whatever they can to get results

New Paradigm

Everyone does the job according to an agreed upon methodology



Lean = People use a consistent process to get results



Intro to Standard Wor

BENEFITS

Standardized Work is the one BEST combination of people and machines needed to complete a task using the <u>minimum</u> amount of time, materials, equipment and space while providing consistent performance of quality.



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More! BENEFITS

- Increases safety
- · Tool for training!
- Improves productivity
- Stabilizes working conditions
- Provides a foundation for a lean culture
- Encourages employee involvement
- · Provides a foundation for continuous improvement.
- · Defines what is normal which identifies what is abnormal
- Reduces variation in how work is performed (consistency between workers)
- Reduces variation in value stream performance (consistency amongst management)



Intro to Standard Wor

Why Standard Work?

Who is "King?"

The Operator!

If the operator wants to build a high-quality product, they will

If they want to make a product that will have to be reworked, they will

If they want to make a product that will be rejected at the end of the line,
they will.

How do we have the operator make only top-quality products? By helping the King!



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Process Level Standard Work

Standard Work at the Process Level

Standard work at the process level provides all the information required to complete the process.



Step by Step <u>visual</u> instructions that define the assembly process and provide the most efficient sequence build.

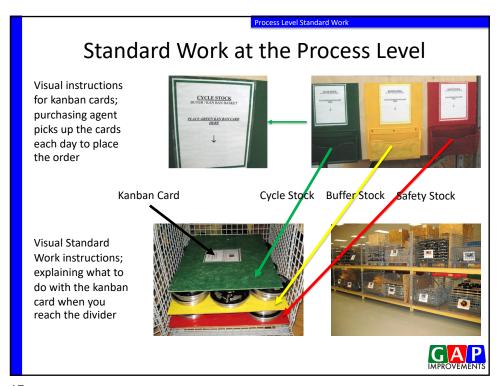


Sockets are color coded to make sure the correct tool is used according to the work instructions.



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Standard Work at the Process Level Standard Work at the Process Level Strp 1 Strp 2 Charge the plate with Aughtha and scrob the plate with a shop rag (see seporate rays) for each plate). Charge the plate with a shop rag (see seporate rays) for each plate). Strp 3 Clean the tooling with methanol and a tooth bush to remove all others and compound. Strp 4 Strp 5 Strp 5 Strp 6 Charge the plate with diamond compound for exposured at 5 to fince in lagging plate only when large sortices are present). Strp 4 Strp 5 Strp 6 Charge the plate with diamond compound (or exposured sign fincen), we the plate with diamond compound (orange compound sign fincen), we the plate with diamond compound (orange compound sign fincen), we the plate with diamond compound sign fincen) from the plate with diamond compound (orange compound sign fincen) from the plate with plate with diamond compound (orange compound sign fincen) from the plate with graph to to fincen) from the plate with graph to the plate with graph to the plate with diamond compound sign fincen) from the plate with diamond compound (orange compound sign fincen) from the plate with graph to the plate with diamond compound (orange compound sign fincen) from the plate with diamond compound (orange compound sign fincen) from the plate with diamond compound sign fincen) from the plate with diamond compound sign fincen finence from the plate with diamond compound sign fincen finence from the plate with graph to the plate with diamond compound sign fine plate with graph to the plate with diamond compound sign finence from the plate with graph to the plate with diamond compound sign fine finence from the plate with graph to the plate with graph to the plate with graph to the plate w



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Finding problems — "I stayed for thirty minutes and could not see anything; my boss asked me how many problems have I detected, I answered none" His answer was "Because you still have junk in your mind. You must concentrate on the movement of the operators' hands, the sequence of the operation to ensure stability of the line and guarantee good products"

– Gerson Damiani



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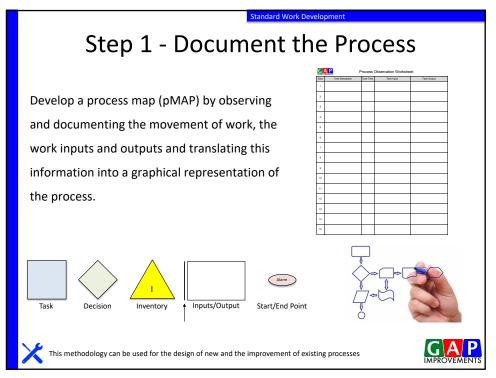
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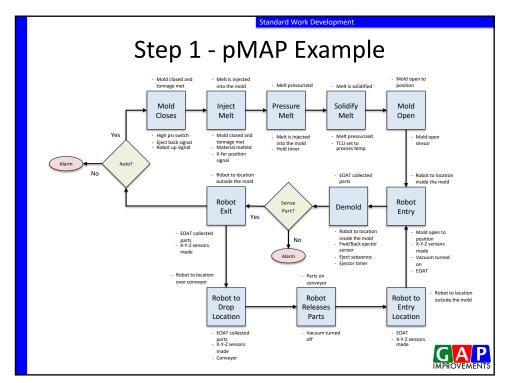
Standard Work Developmen

Keys to Standard Work

- There are several ways to do standard work
- When developing standard work think simple
- Simple means creating procedures that allow anyone to be incorporated at any point of the process
- Doing so will allow us to maintain the operators' repeatability







Standard Work Developmen

pMAP Exercise

Identify a process from your place of business and draw a pMAP that includes decisions, inputs and outputs



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tandard Work Development

Step 2 - Breakdown the Job

From the pMAP:

- Important Steps list the important process steps
- Key Points in the left column, identify "QSKI" and in the right column the key points of the step
- Reasons state why this step is important
- Process Sketch sketch the layout of the process in such a way that you could quickly explain it to a new employee





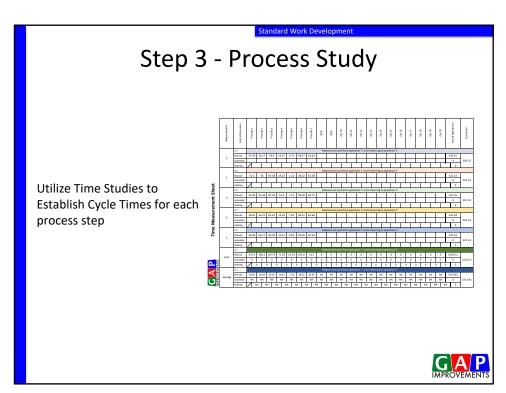
Standard Work Development

Job Breakdown Exercise

Breakdown the Job by identifying the important tasks, the tasks key points, reasons for the task and draw a sketch of the process



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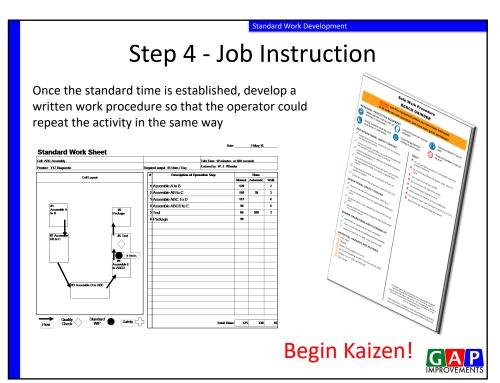
Standard Work Developmen

Time Measurement Exercise

Determine the expected time required to perform the tasks



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Standard Work Development

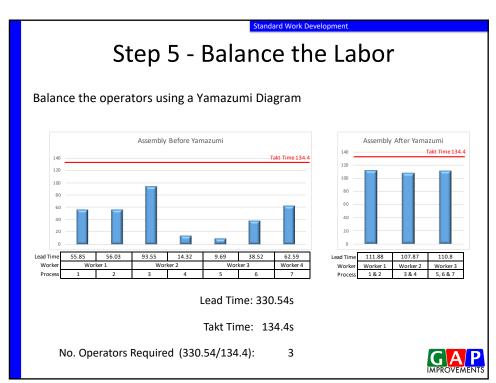
Step 5 - Determine Number of Operators

Determine the required number of operators where the Number of Operators = (Lead Time/Takt Time).

Takt Time is the time a single unit is expected to exit the process. Sometimes this is dictated by the customer as 1-unit/time period and in other cases it can be a relationship to the number of shots stated on the Bill of Material (BOM) and the process cycle time.



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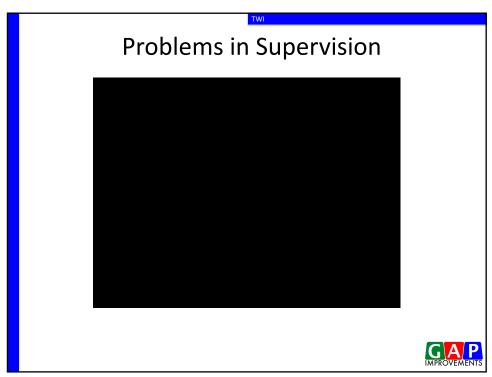


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Kaize

Lean Principle

Always Remember - we cannot *Kaizen*without *Standard Work* and standard
work is *Not Training*



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Summar

Last Point

If you don't create standard work for your people... they will, and each will create their own standard work!

